



Public Service Commission of Wisconsin

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Home Telephone Wiring Resource Available Online

MADISON – Whether using plain telephone service or a Voice Over Internet Protocol (VoIP) version for home voice service, you still need phone jacks and wires in your home. The Public Service Commission of Wisconsin (PSC) and six Wisconsin telephone companies recently expanded the *Testing, Repairing and Installing Home Telephone Wiring* information. This booklet replaces an earlier version that will soon be removed from telephone directories. The resource, now available in booklet format, is available online at: <http://psc.wi.gov/wiring>.

“The newly updated booklet is more comprehensive and instructive in how to ‘do it yourself,’ ” said Gary Evenson, PSC Telecommunications Division Administrator. “This resource is not only more useful, the information is now much more readily accessible.”

The revised booklet provides more instructive and current information on installation practices and reflects the latest service uses for telephone wiring such as Internet access via DSL. Following a request by the telephone companies to no longer print the information in their directories or maintain stocks of printed booklets for distribution, the PSC collaborated with the companies to develop and maintain the booklet in electronic form on PSC’s website.

Before this wiring information is removed from telephone directories, a link to the information will be posted on each telephone company’s webpage. Customers without Internet access can request a hard copy of the booklet by contacting their telephone company directly.

The PSC, Wisconsin State Telecom Association, AT&T Wisconsin, CenturyTel, Solaris (formerly Wood County Telephone), TDS Telecom and Verizon North – Wisconsin contributed to the creation of this user-friendly booklet.

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