

# one voice

KEEPING YOU CONNECTED

## Joyce Johnson Retires After 29 Years of Dedicated Service

Joyce came to LaValle Telephone Cooperative on May 2, 1983. On February 29, 2012, she will be retiring and begin her new journey in life with her husband, Richard, her children and grandchildren. Joyce and her family plan on doing lots of traveling. We will miss her dearly.



Thank you, Joyce, for your commitment and dedication to the cooperative. We wish you a wonderful and happy retirement!

### Contact Us

108 W. Main Street • PO Box 28  
LaValle, WI 53941  
985-7201

### Customer Service & Repair

611 or 985-7201

### 24/7 Help Desk

985-HELP (4357)

### E-mail Us Visit Us Online

ltc@mwt.net www.ltc.coop

### Office Hours

Monday – Friday 8:00am to 4:30pm

### Office Closures

**Thursday, March 15th**  
for 56th Annual Meeting

**Friday, April 6th from noon to 4:30pm**  
for Good Friday

**Monday, May 28th**  
for Memorial Day



## It's Your Lucky Day, More HD Channels

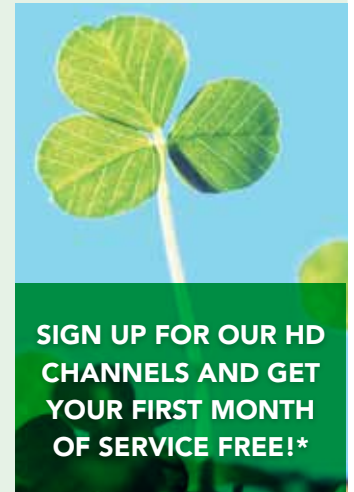
When the cooperative first introduced its HD package, there were about five channels. We have continued to add more and more until, with recent additions, the total is now 48! There are 35 in the Silver HD package and 48 in the Gold HD package. **Sign up for HD today and get ONE MONTH FREE!\***

### HD stations added in 2011 with more to come in 2012:

339 Speed HD	430 Lifetime HD
340 GOLF HD	431 Lifetime Movie HD
404 Disney HD	434 Oxygen HD
409 ABC Family HD	452 BIO HD
412 E HD	454 ID HD
413 FX HD	464 Travel Channel HD
415 Hallmark HD	481 CNBC HD
416 SyFy HD	484 FOX NEWS HD
421 USA HD	486 MSNBC HD

### Six PREMIUM HD Stations were also added in 2011:

620 HBO HD	670 Starz HD
640 Cinemax HD	681 Showtime HD
660 Encore HD	690 TMC HD



Call LaValle Telephone Cooperative at 611 or 985-7201 for complete details.

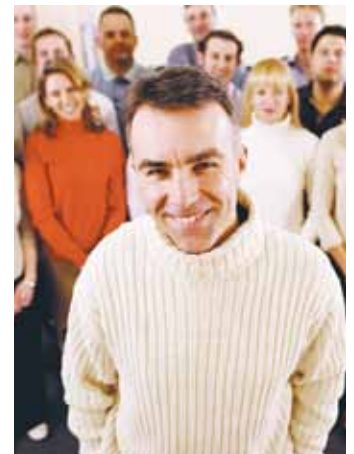
*\*Some location limitations may apply. Offer applies during the months of February and March 2012.*

## Plan on Attending LTC's 56th Annual Meeting

The Annual Meeting is an important event in the calendar year at any cooperative. For LaValle Telephone Cooperative, it's a time to meet our staff and directors and learn what's happening at the member-owned company where you do business. It's also when the directors are elected by a vote from the members who are in attendance.

- This year's meeting will be held on Thursday, March 15, 2012, at the Summit House.
- "Early Bird" cash prize drawings begin at 10:00am.
- The meeting begins at 10:30am. Directors will be elected for District 2 (Richard Sheahan), District 5 (Rodney Henke), and District 7 (Jim Klang).
- Lunch will be served immediately following the meeting.

All members of the LaValle Telephone Cooperative are welcome! We hope you will take advantage of this opportunity to participate in YOUR cooperative.





## Looking For Your Channel?

Six of the channels on our line-up have undergone name changes:

**Channel 127, Sleuth,** is now called CLOO.

**Channel 149, History International,** is now called H2.

**Channel 204, American Life TV,** is now called YouToo.

**Channel 352, HD Theater,** is now called Velocity.

**Channel 564, Encore Mystery,** is now called Encore Suspense.

**Channel 565, WAM!,** is now called Encore Family.

## Employee Anniversaries

LaValle Telephone Cooperative would like to recognize five members of our staff who have served the cooperative for many years:

**Saul Hyzer (Central Office Technician)** – 5 years

**Tim Novy (Director)** – 5 years

**Bob Roloff (Director)** – 10 years

**Jim Klang (Director)** – 15 years

**Jamie Goldsmith (Marketing Manager)** – 20 years

# How Much Internet Speed Do You Need?

If your online activities have expanded or you've recently purchased a new computer, it may be time to reevaluate whether your current Internet connection still meets your needs. Since speed is a key factor, we'll begin by defining some measurement terminology:

**Download Speed** – rate at which data travels from the Internet to your computer

**Upload Speed** – rate at which data travels from your computer to the Internet

**Kbps** – kilobits per second (or thousands of bits per second)

**Mbps** – megabits per second (or millions of bits per second)

You'll run across these terms frequently when you read about various types of Internet connections. For example, a basic dial-up connection may offer a connection speed of 56 Kbps while high speed Internet access (such as DSL) may offer a download speed of 3 Mbps and an upload speed of 1 Mbps.

A dial-up connection requires the use of a modem and a phone line to dial into an Internet Service Provider's (ISP) node, in order to get access to the Internet. The data transmission rate is rather slow, usually 56 Kbps or less. Because of this, it will take a long time to download large files. Another disadvantage is that your phone line is occupied whenever you're online, which can result in frustrating busy signals for your callers. Dial-up was very popular in the past but is now steadily being replaced by high speed Internet access.

High speed Internet access provides the convenience of an always-on connection — there are no phone numbers to dial and no waiting to get online. It also offers much higher connection speeds of up to 15 Mbps. With high speed Internet access, you can quickly download movies, music, and software; easily watch streaming video of breaking news; and instantly move from website to website. You can also make and receive phone calls while you're working online. Many people find that once they switch to high speed Internet access, they wonder how they ever got along without it.

To get complete details about the different Internet connections offered by LaValle Telephone Cooperative, visit [www.ltc.coop](http://www.ltc.coop) or call 985-7201.

